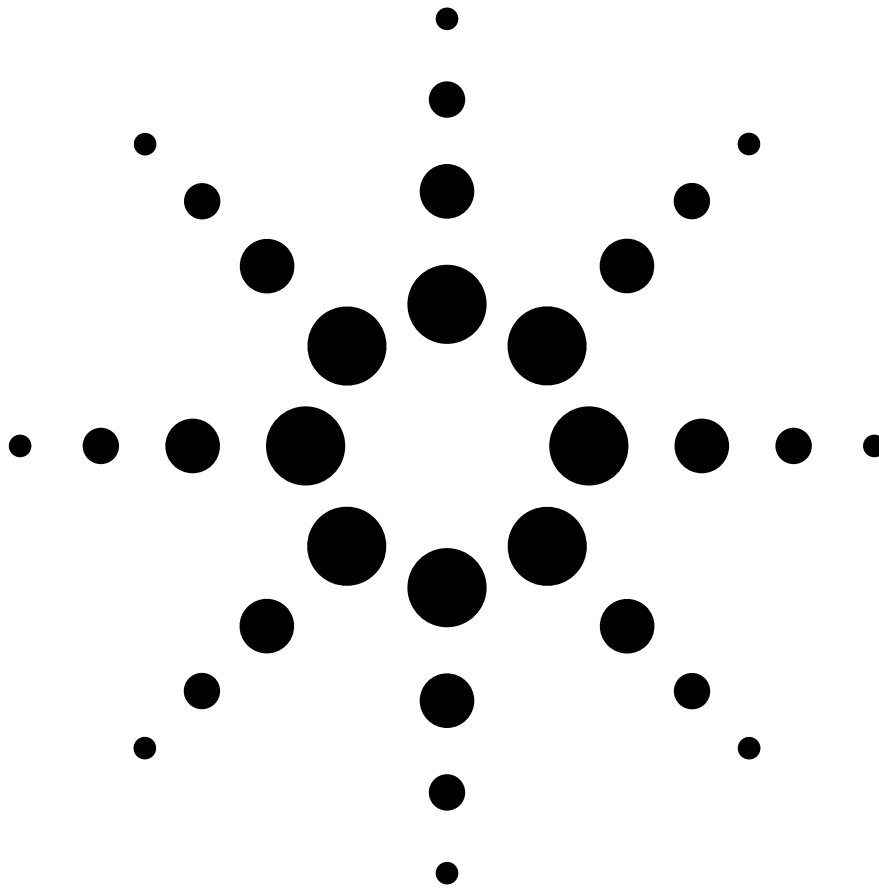


Agilent

Installation Service (R-51Q)

Data Sheet



- Solutions to minimize time-to-utilization
- Flexible, tailored services to meet your needs
- One-stop services to maximise value from your system purchase



Agilent Technologies

Your solution is installed with fewer start-up issues, saving time and money, simplifying operation and reducing risk.

Agilent's Installation Service provides faster installation with fewer start-up issues

Service Description

This service ensures your new test system is up and running as quickly as possible. Our highly-trained and experienced engineers will help you with system installation, connections, and integration of your Agilent test system.

Service Scope

Prior to the delivery of this service, an Agilent representative will verify your site has been properly prepared and meets any electrical and environmental requirements necessary for a successful installation.

An Agilent Customer Engineer will supervise initialization, connections, and integration of your Agilent system.

Business Need

Your solution is installed with fewer start-up issues, saving time and money, simplifying operation and reducing risk.

What You Will Receive

During system installation, Agilent will perform the following services as needed:

- Confirm voltage, grounding and environmental conditions are sufficient for system operation
- Interconnect system components
- Initiate power-on procedures
- Verify proper installation of operating system and utilities
- Perform electronic and mechanical adjustments as necessary
- Execute standard Agilent diagnostic or verification programs and tests
- Overview daily care, maintenance, proper use and user manual
- Supply contact matrix for Agilent technical and support resources and ensure that all agreed upon deliverables have been provided

What Agilent requires from you

To qualify for this service you need to have completed, or be able to complete during system installation, the following tasks as applicable:

- Receive, uncrate, rack or move the products and dispose of the packaging materials
- Site preparation activities which may include:
 - Power & grounding requirements
 - Heating or cooling
 - Humidity
 - Interferences
 - Ventilation
 - Code conformance
- Install or configure custom (not supplied by Agilent) hardware or software.
- Fabricate or pull cables
- Attach wall and/or ceiling mounts to building structure if necessary.
- Reconfigure pre-existing hardware systems.

Ordering Information

Installation Service (R-51Q) is available for many of Agilent's system and instrument products. Contact your local sales office for more information on the level of support provide in your area.

Related Literature

On-Site datasheet

Pub Number: (5988-5504EN)

VOSCAL datasheet

Pub Number: (5988-3755EN)

Agilent Technologies' Test and Measurement Support, Services, and Assistance

Agilent Technologies aims to maximize the value you receive, while minimizing your risk and problems. We strive to ensure that you get the test and measurement capabilities you paid for and obtain the support you need. Our extensive support resources and services can help you choose the right Agilent products for your applications and apply them successfully. Every instrument and system we sell has a global warranty. Support is available for at least five years beyond the production life of the product. Two concepts underlie Agilent's overall support policy: "Our Promise" and "Your Advantage."

Our Promise

Our Promise means your Agilent test and measurement equipment will meet its advertised performance and functionality. When you are choosing new equipment, we will help you with product information, including realistic performance specifications and practical recommendations from experienced test engineers. When you use Agilent equipment, we can verify that it works properly, help with product operation, and provide basic measurement assistance for the use of specified capabilities, at no extra cost upon request. Many self-help tools are available.

Your Advantage

Your Advantage means that Agilent offers a wide range of additional expert test and measurement services, which you can purchase according to your unique technical and business needs. Solve problems efficiently and gain a competitive edge by contracting with us for calibration, extra-cost upgrades, out-of-warranty repairs, and on-site education and training, as well as design, system integration, project management, and other professional engineering services. Experienced Agilent engineers and technicians worldwide can help you maximize your productivity, optimize the return on investment of your Agilent instruments and systems, and obtain dependable measurement accuracy for the life of those products.



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