Agilent Advantage Services

VOSCAL
(Volume On-site Calibration)

Minimize downtime by bringing Agilent calibration equipment and expertise to your site

Fast, professional service at your site means your instruments are back at work sooner

- Reduce downtime to hours instead of days with equipment removed only for the time it takes to calibrate.
- Calibrate a range of electronic test equipment from many manufacturers during a single visit.
- Plan service around your production and maintenance schedules to minimize impact on your operations.
- Avoid the expense of spare or rental equipment for your test system.
- Save time and money with calibrations that include adjustments, as opposed to those by service providers who must send out-of-tolerance equipment to Agilent for repair.

Measurement confidence comes from equipment operating with accuracy and precision

- Feel confident in measurement integrity with automated calibrations and adjustments that reduce uncertainty.
- Benefit from the work of Agilent metrologists who guide standards boards and develop the measurement uncertainty calculations used in our calibration procedures.
- Receive the same full battery of calibration tests worldwide, ensuring consistent service for your operations around the globe.
- Lower the risk of making incorrect measurements or shipping faulty products by working with a provider who tests the full number of functions and full range and number of points.
- Ensure your required quality standards are met with a choice of data outputs, including calibrations with measurement uncertainties and guardbanding.

Shared expertise lowers your cost of ownership

- Get valuable technical and service knowledge from experts who know your equipment and help you operate it for a greater return on investment.
- Enjoy top-quality calibration and valuable extras—such as the latest service notes and firmware, cleaning and lubrication—proven to reduce equipment failures and out-of-tolerance conditions.
- Save time and money by eliminating inbound and outbound shipping and the risk of loss or damage during transit.
- Enhance your product and service experience with free Infoline Web services to request automatic calibration-due notifications and view cal certificates and test data.
- Leverage our ongoing investment in new technology and processes with innovations such as automated diagnosis, adjustments and verification.

Ordering Options

www.agilent.com

Option	Duration	Benefit	Typical Turnaround
VOSCAL (volume on-site calibration)	1 year and multiple years	On-site calibration to minimize downtime	Hours

Service Description

- Calibrations for a comprehensive range of electronic test equipment from most manufacturers.
- Mobile cal lab at your site at a time and place convenient for you.
- Dedicated Agilent project manager to plan schedules, equipment lists, power requirements and more.
- Equipment organized by type to minimize setup time and disruption to your business.
- Calibration levels—such as Agilent or accredited calibration—identified prior to service.
- Flexibility to meet changing business circumstances, such as the need to calibrate additional equipment.
- Regular status updates to ensure the project progresses as planned.
- Wrap-up meeting to review service experience and identify areas to improve.

Agilent Advantage Services

Agilent Advantage Services is committed to your success throughout your equipment's lifetime. To keep you competitive, we continually invest in tools and processes that speed up calibration and repair and reduce your cost of ownership. You can also use Infoline Web Services to manage equipment and services more effectively. By sharing our measurement and service expertise, we help you create the products that change our world.

www.agilent.com/find/advantageservices

3 WARRANTY

Three-Year Warranty

www.agilent.com/find/ThreeYearWarranty
Agilent's combination of product reliability and three-year warranty coverage is another way we help you achieve your business goals: increased confidence in uptime, reduced cost of ownership and greater convenience.

Additional services available

- VOSCAL visits scheduled outside of normal business hours or on holidays.
- Calibration in situ, right on your factory floor.
- Un-racking and re-racking equipment.
- Upgrades to Agilent products as specified by factory service notes.
- Management of major repairs through an Agilent service center.

Infoline Web Services

Manage your equipment more effectively with instant access to in-depth product and service information such as warranty status, service history, calibration certificates and test data plus online transaction capability such as service requests, status tracking and more.

www.agilent.com/find/service

Related Services

Resident Professional Program – An onsite Agilent Cal Lab integrated with your business.

Order Information

Contact your local sales office or visit us on the web at **www.agilent.com/find/assist**

Product specifications and descriptions in this document subject to change without notice.

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